

Bloomington Public Safety Report

Mayor John Hamilton



Bloomington Police Department

Presented by Chief Michael Diekhoff

The mission of the Bloomington Police Department is to safeguard life and property while respecting diversity, encouraging civility, solving problems, and maintaining a high standard of individual integrity and professionalism.

BPD Employees

Sworn Personnel: 103 Authorized (99 Current / 4 Openings)

90% Male / 10% Females

90% White / 6% African American / 1% Hispanic / 1% Pacific Islander / 1% Asian / 1% Other

Parking Enforcement: 11 Officers

73% Males / 27% Females

82% White / 9% African American / 9% Hispanic

Non-sworn Personnel: 68 Employees

31% Male / 69% Females

93% White / 4% African American / 1.5% Asian / 1.5% Hispanic

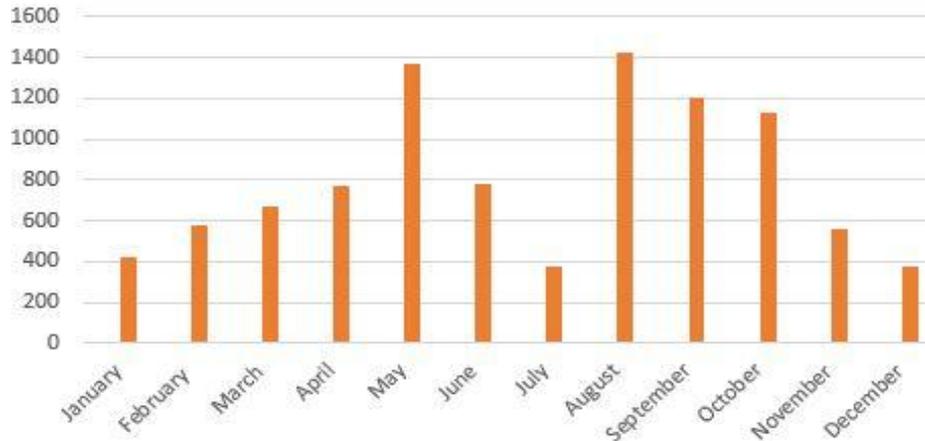
Total Number of Employees: 182



Training

- Over 9655 hours of in-service training in 2018
 - Nearly four times what is required by the State of Indiana and an increase of 11.6%
- Provided for community partners including businesses, schools and other governmental agencies

2018 Training Hours by Month



Topics of instruction include:

- Mental health first aid
- De-escalation / anti-bias training
- Implicit Bias Recognition
- Interview Schools
- Specialty Courses for Investigations
- Field Training Courses
- Community Policing
- Emergency Medical Training
- Active Violence Response
- Emergency Vehicle Operations
- Firearms
- Physical Tactics Courses
- Crime Analysis and Prevention

Comparison 2017 - 2018 Crime Totals

OFFENSE	2017	2018	PERCENT CHANGE
HOMICIDE	3	2	-33.33%
RAPE	78	47	-39.74%
ROBBERY	52	75	44.23%
AGG. ASSAULT	311	337	8.36%
BURGLARY	478	465	-2.72%
LARCENY	1940	1648	-15.05%
VEHICLE THEFT	166	131	-21.08%
TOTAL	3028	2705	-10.67%

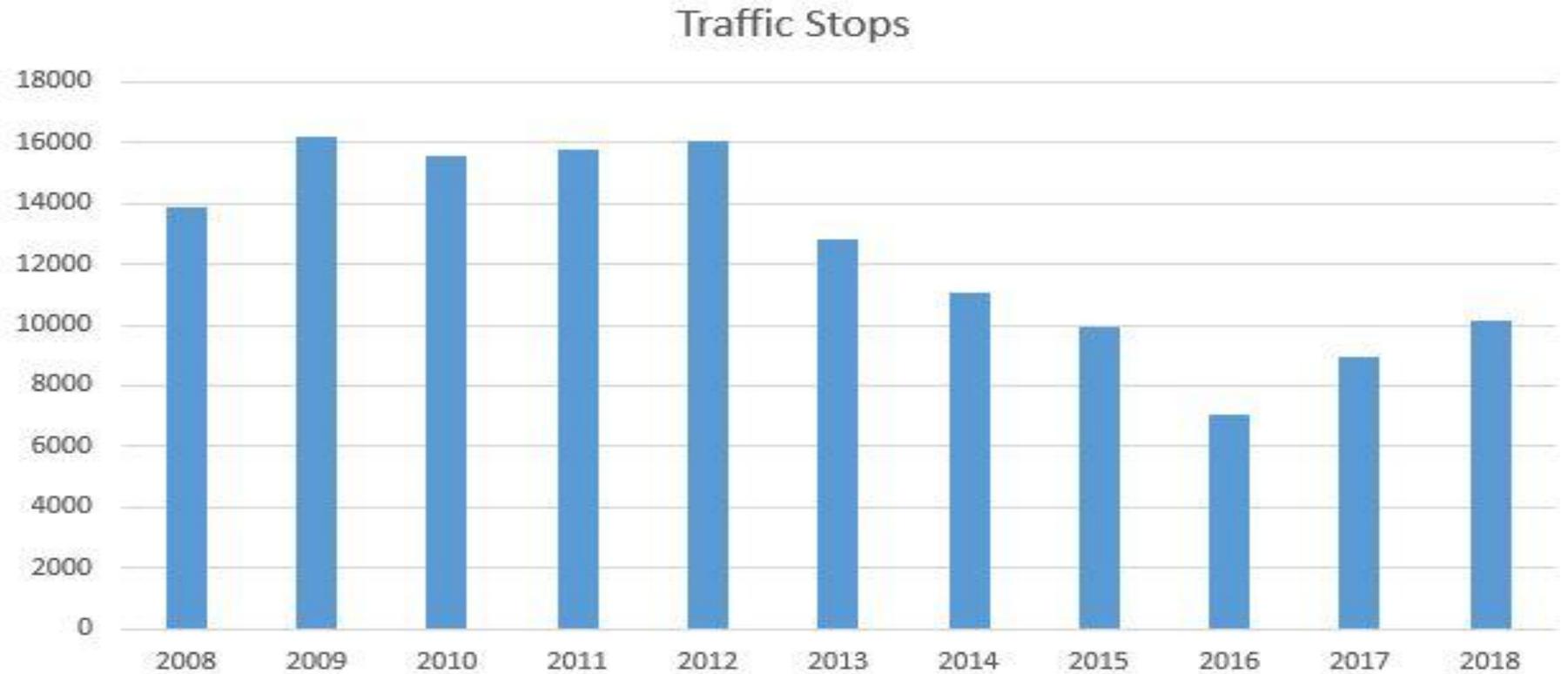
Crime Data

- From 2016 through 2018 there was a **9.4% decrease** in overall crime within the City of Bloomington.
 - 2018 saw a significant decrease in sexual assaults and property crimes, however, the City did see a slight rise in violent crime which can be attributed to two factors: Robbery and Aggravated Battery.
 - Robberies increased from 53 to 75 (+29%), the vast majority of which were robberies of a person and not businesses, and Aggravated Battery rose from 311 to 337 (+8%)
 - Of particular note is that over 70% of Aggravated Battery cases occurred inside of a residence and in 86% of all Aggravated Battery cases the suspect and victim knew each other
 - 51% of Robbery cases the involved parties knew each other with 37% occurring in a residence.
- 

Historic Crime Totals Comparison

Year	Murder	Rape	Robbery	Agg. Assault	Burglary	Larceny	Vehicle Theft
2004	0	28	39	76	480	1898	117
2005	0	25	54	92	566	1969	148
2006	1	26	65	146	663	2077	144
2007	1	24	72	178	666	2060	172
2008	3	31	43	191	635	1997	150
2009	3	44	74	245	883	2185	147
2010	1	31	72	202	815	2203	125
2011	4	18	58	164	601	2300	171
2012	3	18	44	176	623	2469	148
2013	2	34	79	161	516	1942	148
2014	1	61	81	151	487	1854	125
2015	2	43	64	204	504	2028	148
2016	3	46	70	250	546	2011	147
2017	3	78	52	311	478	1940	166
2018	2	47	75	337	465	1648	131

Traffic Stops



Records Division

- Began a transition to the National Incident Based Reporting System (NIBRS)
 - Participated in 312 hours of federal, state and local trainings
 - NIBRS (National Incident Based Reporting System) is a criminal incident reporting system, overseen by the FBI, that allows agencies to provide data to the FBI based on rules and criteria established by that agency
 - More detailed reporting process than UCR; reporting multiple offenses within an incident, victim and offender data, property and vehicle data, arrest data and specific detailed elements for each criminal incident
- 

Records Division

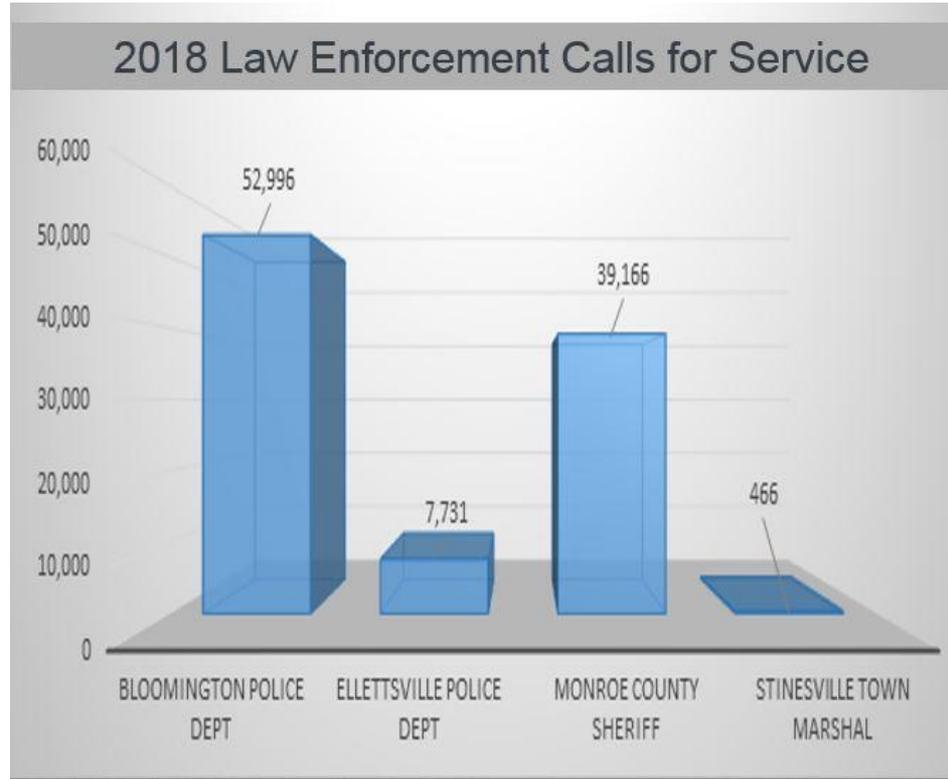
Services Provided or Processed by the Records Division	
Public Access Requests Processed	2116
Limited Criminal Histories Processed	2508
Gun Permit Applications Processed	271
Accident Report Requests Processed	397
Initial Case Reports Processed	10,259
Supplemental Reports Processed	11,878
Public Fingerprinting Services	232
Towed Vehicle Releases	464
Shelter Referral Checks for Shelter Entry	332

Parking Operations

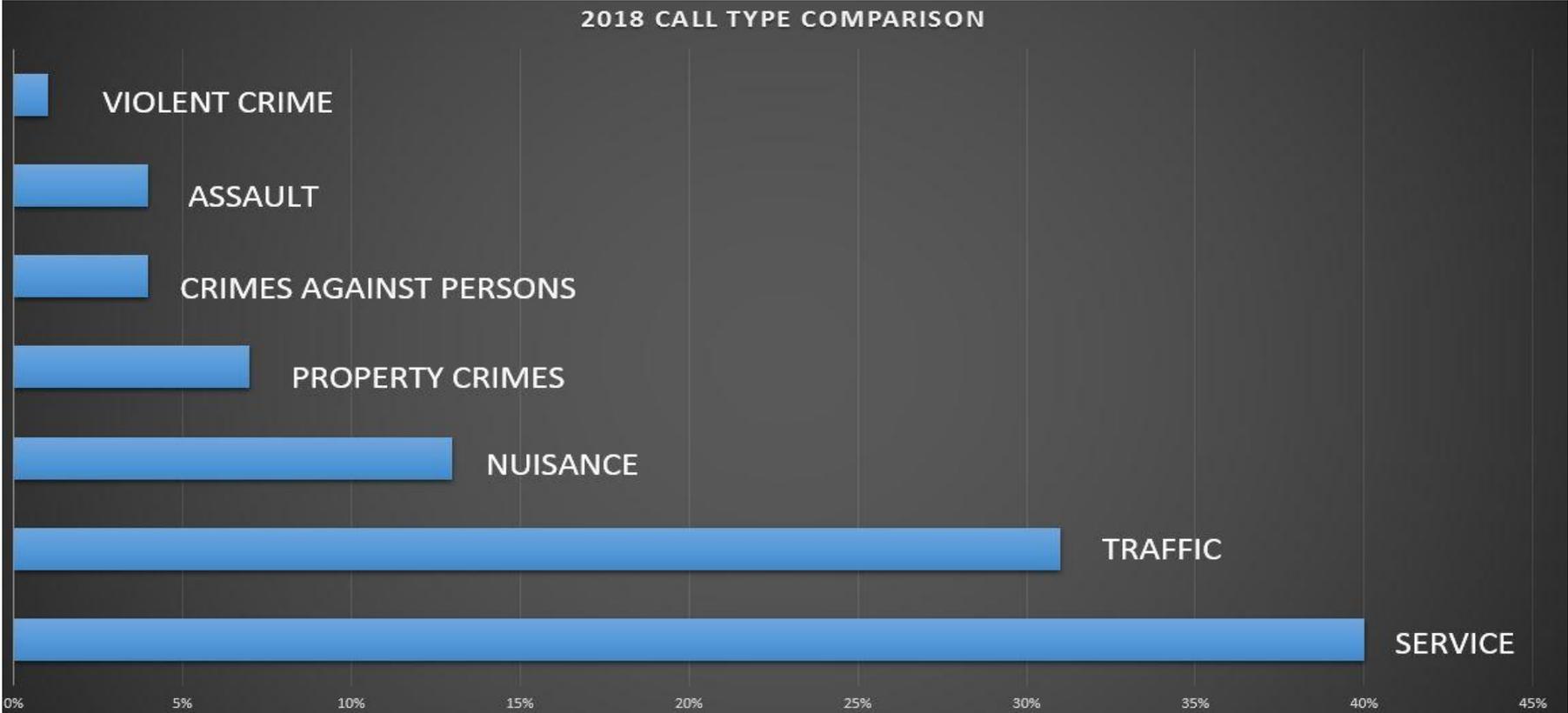
- 31,770 citations in 2018 resulting in \$222,123 in fines, a 14% increase from 2017
- First year that Parking Operations began assisting with towing vehicles for abandonment, parking violations and special events



Monroe County Central Emergency Dispatch



Bloomington Police Dispatched Calls by Type





2018 Department Highlights

Accreditation

- Attained accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA)
 - Only achieved by 5% of police agencies in the U.S
- Requires the department to meet 189 Best Practices Standards and provide annual Proofs of Compliance to maintain accreditation
- Awarded accreditation by the Indiana Law Enforcement Accreditation Commission (ILEAC) in January 2019



Downtown Resource Officers

- Six full time officers who act as a comprehensive resource for our community's homeless/transient population and are specifically trained to perform in the roles of a law enforcement officer, law-related counselor, and community assistance programs advisor
- Responded to over 3,847 calls for service in 2018
 - Commonly involving welfare checks, disturbances and trespass offenses
- Added a Downtown Resource Officer Supervisory position in 2019
- Provided over \$250,000 in grant funding to programs and initiatives with social service and medical providers



Downtown Resource Officers routinely work with:

Wheeler Mission Ministries
Shalom Community Center
Centerstone
New Hope for Families
IU Health
Friend's Place

Downtown Patrols

- Providing additional vehicle and foot patrols near Kirkwood and downtown
- Parking operations personnel, and six part-time officers, assisted in patrolling these areas
 - Call volume in the downtown area decreased by 16% over 2017 levels (10,362 to 8,775 calls)



Overdoses And Opioid Response

- Officers continued to be issued Naloxone, administering the drug on 25 different occasions to reverse the effects of opioids in those experiencing an overdose
 - **24% decrease** over 2017 levels



Transparency And Data Sharing

- Joined the White House Data Initiative, now administered by the Police Foundation, in 2017
- Continue to contribute 14 datasets
- Data is posted on BClear for ease of access



BPD contributes data on:

- Officer Involved Shootings
- Citizen Complaints
- Use of Force
- Department Demographics
- Citations
- Hate Crimes
- Officer Training
- Nuisance Complaints
- Calls for Service
- Requests for Officers (public relations)
- Firearms Thefts
- Officers Assaulted
- Domestic violence
- Armored Rescue Vehicle

Deployments

Leading The Way In Hate Crime Reporting

“BPD’s open data efforts started with the beginning of Mayor John Hamilton’s administration. Embracing transparency as a means of uncovering and resolving issues, the new administration commissioned a web portal to house open data for all of Bloomington. The city’s Information Technology (IT) department built and now maintains the portal, which is known as B-Clear”

- excerpt, [Releasing Open Data on Hate Crimes: A Best Practices Guide for Law Enforcement Agencies](#)



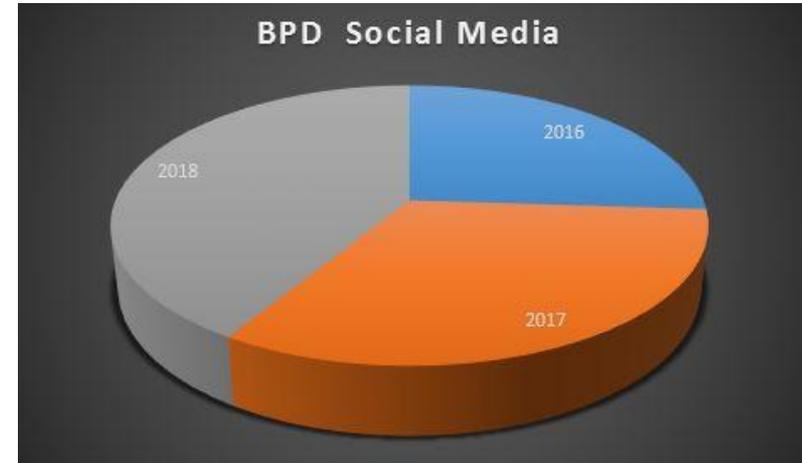
Public Engagement

- 164 community engagement events in 2018

- Teen Academy
- Explorers
- Citizens Academy
- Coffee With A Cop
- 'Banneker, Blue And You'
- Rape Aggression Defense (Rad)
- Neighborhood Meetings
- Department Tours
- Active Violence Training
- National Night Out
- Crime Prevention Seminars

- Increased social media followers by over 25%

- Hired a Community Engagement Specialist to coordinate our outreach efforts



Employee Wellness

- **Social Worker and Department Chaplain**
 - Available to all employees for counseling and crisis intervention
- **Upgraded physical fitness facility**
 - Planning upgrade of current physical fitness area to include equipment for training geared specifically toward law enforcement-related activities and needs



Dispatch Improvements

Fire Station Locution

Automated station alerting and dispatch software designed to speed response to critical calls. System standardizes dispatch protocol and station security.

Text to 911

Text to 911 has rapidly become a very common method for communications between dispatch and the public at large for reporting emergencies and discreet communications.

Pulse Point

This provides automated notification to all qualified individuals who have volunteered for this service within a given geographic area of a cardiac event close to them where their skills may be of assistance.

Smart 911

The Smart 911 systems allows for hazard or circumstance information to be highlighted on addresses by Monroe County Central Dispatch so as to provide real time information to responding agencies.

2019 Goals

Major goals for 2019 include:

- Hiring the first Police Social Worker in Departmental history
- Hiring two Neighborhood Resource Specialists
- Constructing an evidence storage facility for large items
- Opening the Switchyard Park substation, the first substation in Bloomington Police history
- Take delivery of a Mobile Field Office
- Continue participation in IACP 'One-Mind Challenge' campaign
- Law Enforcement Diversion Programs



Police Social Worker

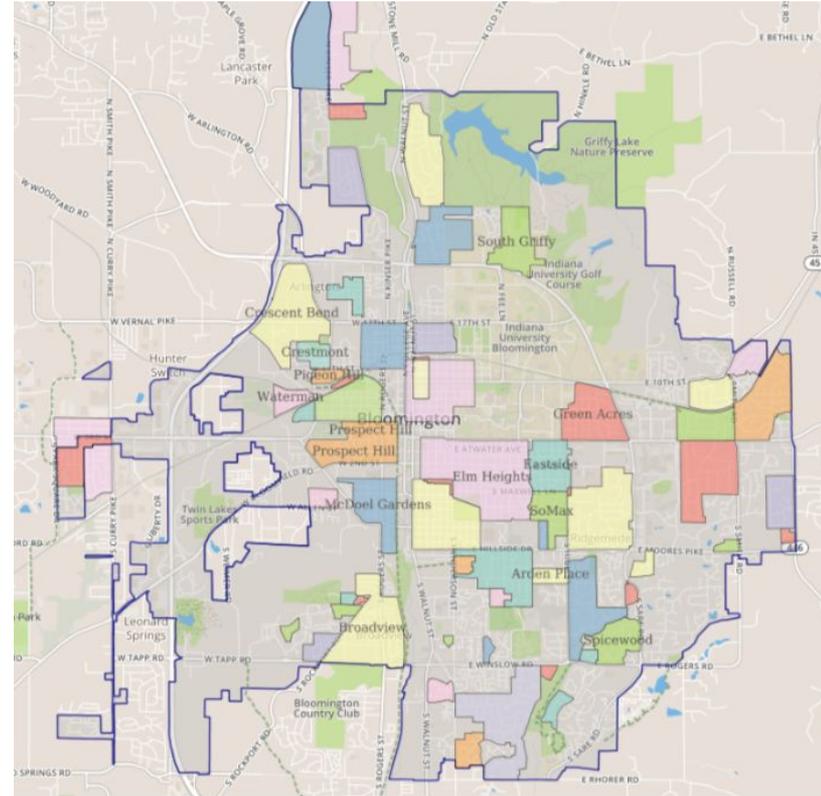
- Will hire a Police Social worker in 2019
 - First in the region
- Social worker will assist officers as they encounter individuals or families experiencing issues such as homelessness, mental illness, substance use disorders, domestic violence, and child abuse, among others



SOCIALWORKERS
leaders. advocates. champions.

Neighborhood Resource Specialists

- Will hire two Neighborhood Resource Specialists in 2019
 - Will interact with neighborhoods, assist with quality of life issues, and determine what City services can be provided to Bloomington residents by assisting with service calls now answered by officers
 - Specialist will attend neighborhood meetings as a way to facilitate dialogue between residents and the Police Department



Large Item Evidence Storage Facility

- Will construct a new evidence storage facility in 2019
 - This facility will provide a secure place for the storage and processing of large items such as vehicles that are being held as evidence



Open The Switchyard Substation

- Will open the Switchyard Substation located adjacent to the new Switchyard Park currently under construction in 2019
 - The Switchyard Substation will provide a continuing presence in the park and will allow for expansion of outreach and the placement of community-based resources



Mobile Field Office

- Take delivery of a Mobile Field Office
 - First of its kind vehicle in Department history
 - Used to support major events and public outreach



IACP One Mind Challenge

- Initiative led by the International Association of Chiefs of Police
- Seeks to ensure successful interactions between police officers and persons affected by mental illness
- BPD will develop and implement a written policy addressing law enforcement response to persons affected by mental illness
- BPD will be able to accomplish a recommendation from the Safety, Civility and Justice Task Force Final Report that 'Mental Health First Aid' be taught to a targeted audience of community members including businesses and others



Law Enforcement Diversion Programs

Department will continue to participate in various diversion programs and explore other alternatives to incarceration

- Pre-arrest diversion
- Cite and Release
- Downtown Resource Officers
- Crisis Intervention Training
- Mental Health First Aid Training
- Drug Court
- Veterans Court
- Problem Solving Courts
- Juvenile Assistance Diversion





Fountain Square
MALL

Child
Boulevard

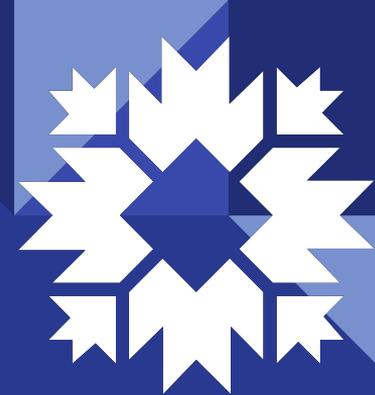
TIVOLI FASHIONS



BLOOMINGTON

POLICE

135



Safety, Civility and Justice Initiative Update

Presented by Beverly Calender-Anderson

Background

- Work began in 2016 in response to concerns regarding unwelcoming behavior downtown impacting the feeling of safety and well-being for patrons, business owners and employees.
 - Enlisted Community, Justice and Mediation Center (CJAM) to develop and implement a deliberative dialogue process ensuring that all members of the community were able to voice their perceptions, fears and hopes regarding downtown safety.
 - Cameras were installed at Seminary Park and Peoples Park.
 - Public information campaign was rolled out encouraging potential donors to contribute directly to agencies providing direct services to the community's most vulnerable residents.
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SCJ Taskforce

- Safety, Civility and Justice (SCJ) Task Force was formed and charged with making recommendations to the Mayor for steps to improve safety, civility and justice in downtown Bloomington.
- Initial recommendations forwarded to Mayor: March, 2017
- Task Force issued final recommendations: June, 2017
- SCJ Community Coordinating Council formed to monitor the implementation of recommendations and identify evolving issues.



Recommendations - Updates

- 21 of 30 recommendations have been implemented (either completed or ongoing). Highlights from those recommendations include:
 - **Education:** Mental Health 101 and Mental Health First Aid courses - 197 people trained
 - **Enforcement:** BPD employed part-time IUPD officers to increase foot patrols and supplement work of DROs
 - **Resources:** Publication of Homelessness Services page on City website, Substance Misuse Disorder Resource Directory, Homelessness Resources Map & Guide
- 

Recommendations - Updates (cont'd)

- **Public-Private Partnership:** Challenge to community to support extended programming at Shalom Center. Response raised enough to provide weekend services at Shalom for 18 months. Downtown businesses provided funding for 7 day/week programming in Peoples Park.
- **Jobs Program:** Created program with Centerstone for their clients to gain skills and earn income while helping keep City parks clean.



Recommendations - Ongoing

- SCJ Coordinating Council continues to meet and monitor implementation of recommendations and identify any new issues that might arise
 - The City renewed its commitment to support weekend hours at Shalom Community Center, as has County government
 - Public restroom(s) - continuing to look for cost-effective ways to provide restroom access when public facilities like the library are unavailable
 - Making alleys more pedestrian and bike-friendly
 - Assessing key areas to make them more community friendly
 - Increased support from law enforcement - Social Worker and Neighborhood Resource officers
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Staffing

- After Hours Ambassador - anticipate hiring by mid-March (task force recommendation)
- Safe and Civil City Program Director – Shatoyia Moss

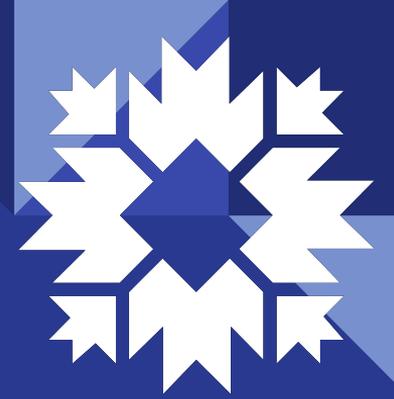
Public Safety Education

Diversity Programs

Liaison to Commission on the Status of Black Males

Liaison to Commission on the Status of Children and Youth





Bloomington Fire Department

Presented by Chief Jason Moore

Mission

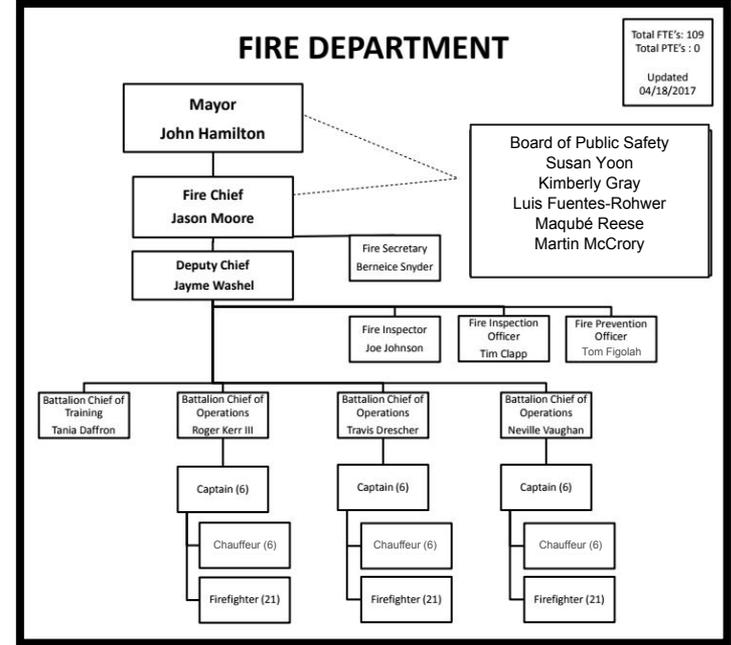


The **City of Bloomington Fire Department** exists to provide excellent public safety to everyone who lives in, works in, or visits the City, through superb **fire prevention, public education,** and **emergency management / mitigation** completed by credentialed and trusted officials who receive first-rate training and high quality equipment.

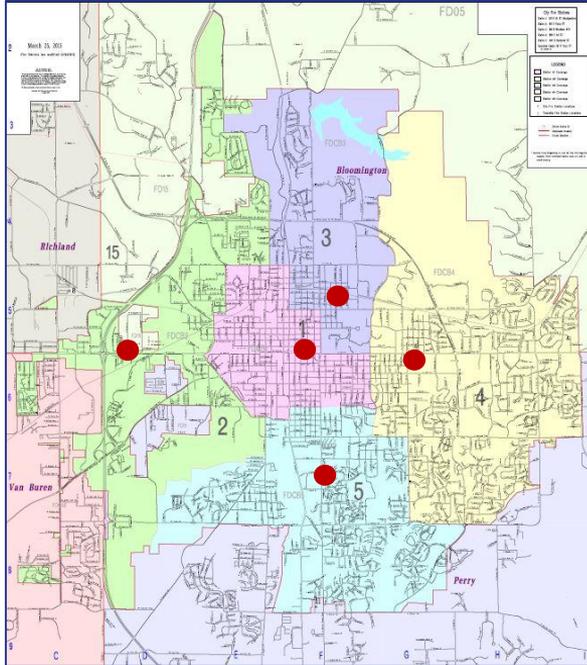
Fire Department – Personnel

- Prevention 3 full-time employees
- Training 1 full-time employee
- Operations 102 full-time employees
(34 per shift, 3 shifts)
- Administration 3 full-time employees

109 Full-Time Employees



Fire Department – Stations and Apparatus



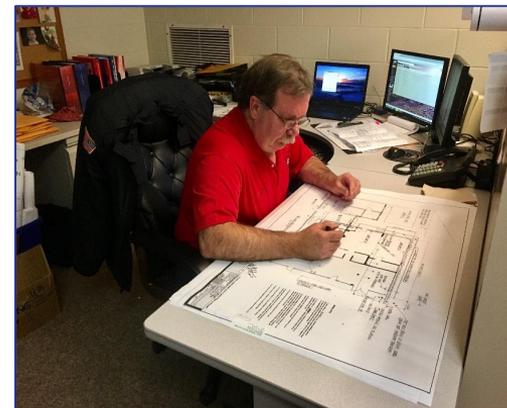
- **Station 1 (HQ) - 300 East 4th Street**
Rescue Engine, 100 Ft Aerial, Command SUV, Squad
- **Station 2 – 209 South Fairfield Drive**
75 Ft Quint (Aerial/Engine), Medium Rescue
- **Station 3 – 900 North Woodlawn Avenue**
Engine
- **Station 4 – 2201 East 3rd Street**
Engine, Medium Rescue, Brush Truck
- **Station 5 – 1987 South Henderson Street**
Engine

We also maintain two reserve Engines

Fire Department – Prevention

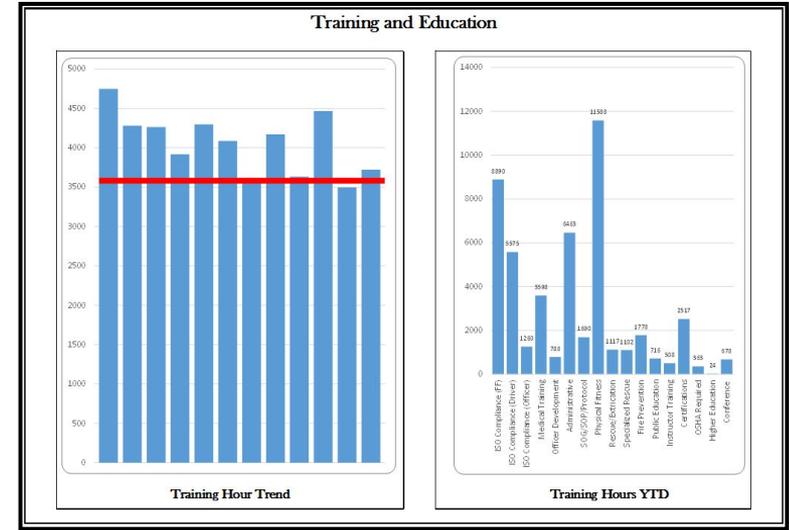
There are three E's that serve as the foundation for a prevention division.

- **Education:** 25,102 (-4,937) Community contacts ranging from station tours to community CPR training
- **Enforcement:** 793 (-225) Fire inspections, 1,586 (+268) Preplans, and 44 (-20) fire investigations
- **Engineering:** 511 (-46) Plan reviews, consultations, and Knox Box reviews

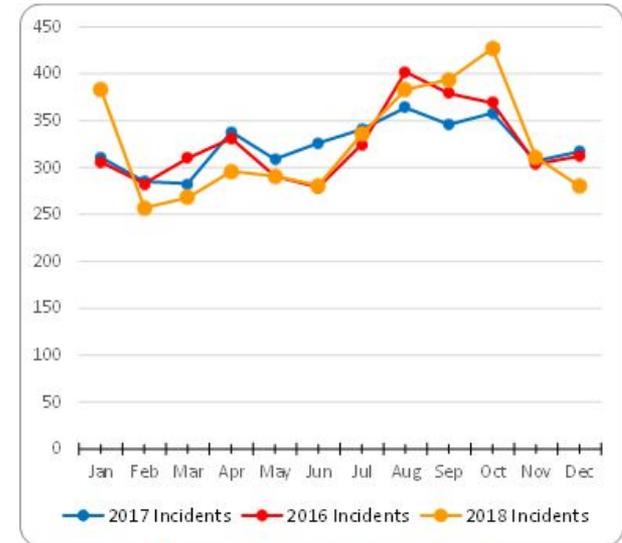
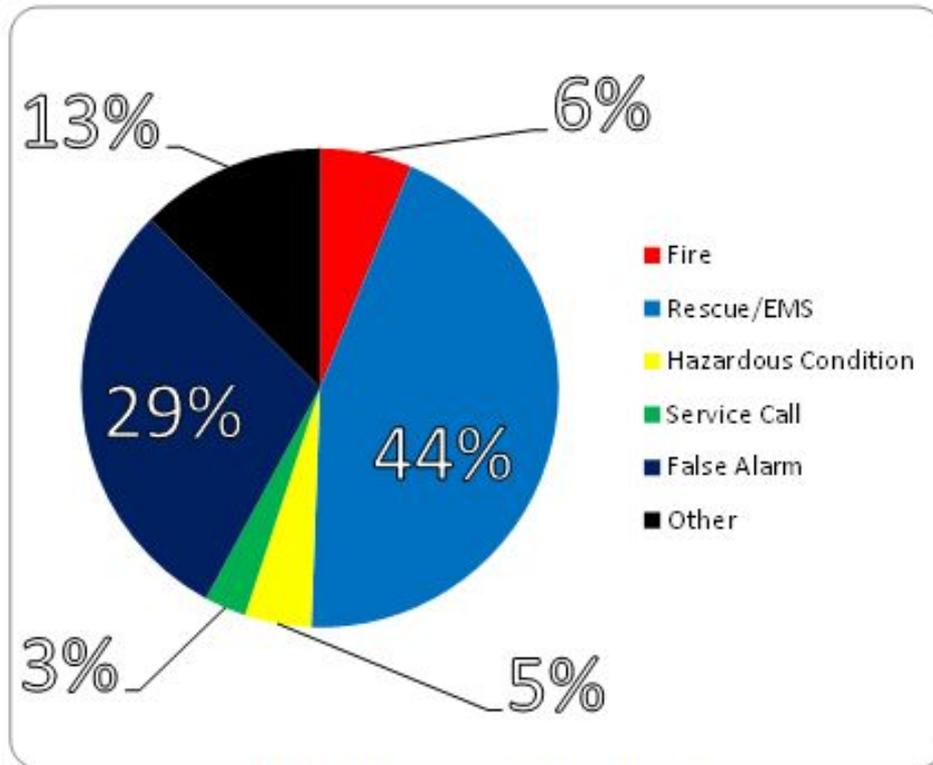


Fire Department – Training

- **2018 Hours– (48,651 hrs) 115% of Goal**
- **Reoccurring** – necessary to maintain skills and knowledge (22,685 hrs)
- **New Certification** – upgrading or adding to capabilities (2,517 hrs)
- **Physical Fitness** – maintains readiness and employee health (11,588 hrs)
- **Other/Specialty** – i.e. protocols, safe place, etc. (11,073 hrs)



Fire Department – Operations (call types)

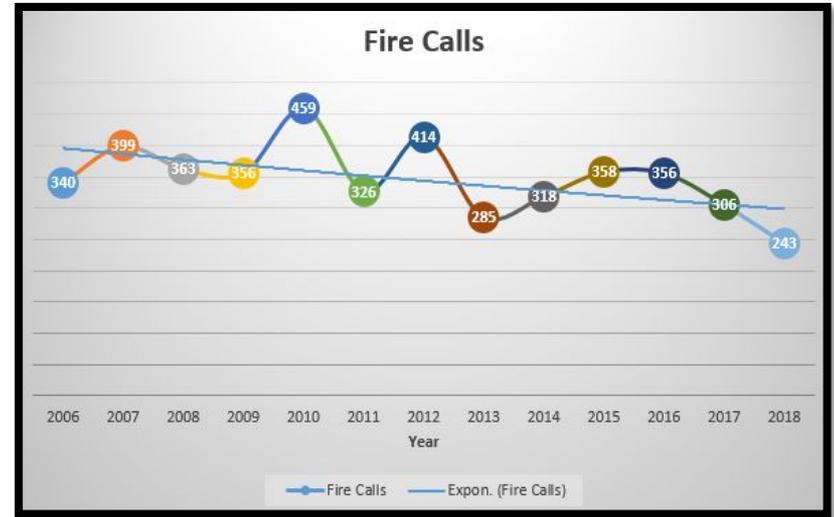
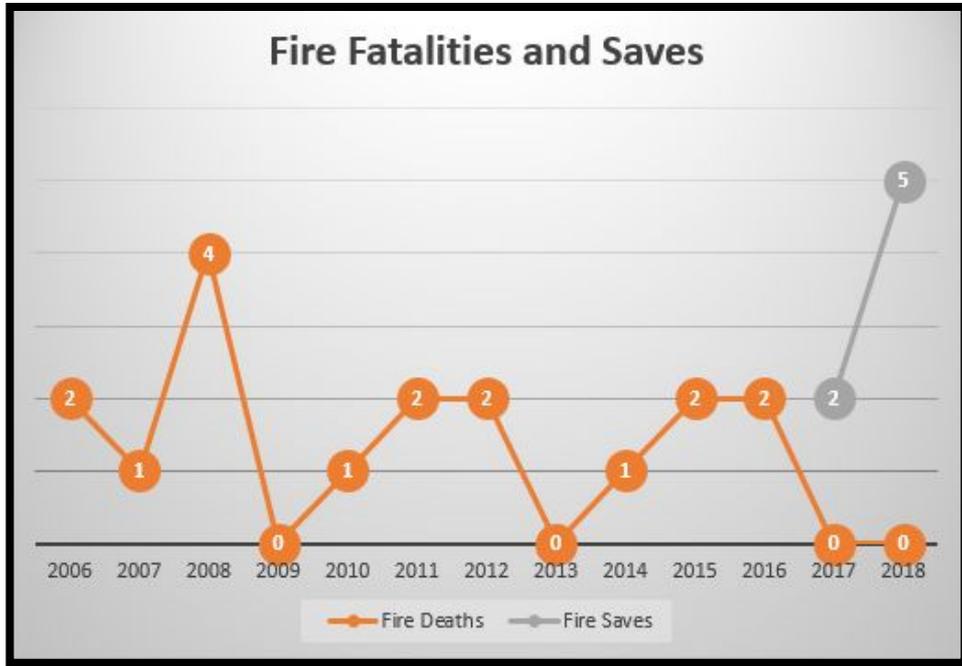


Fire Department - Operations (call types cont)

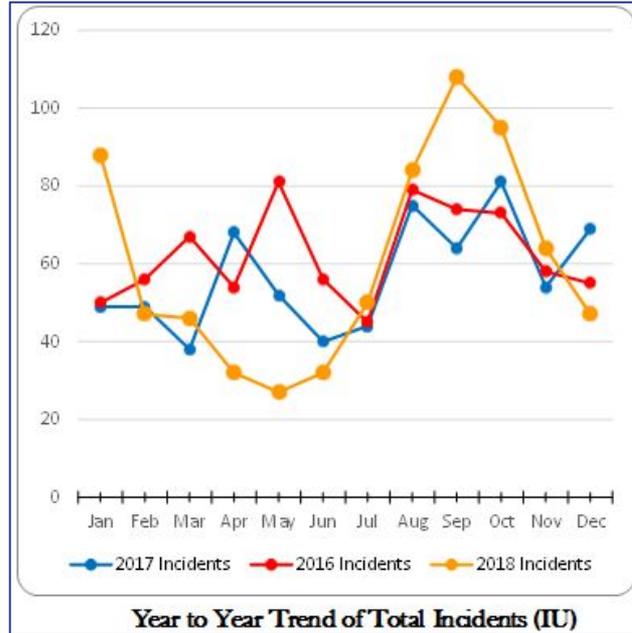
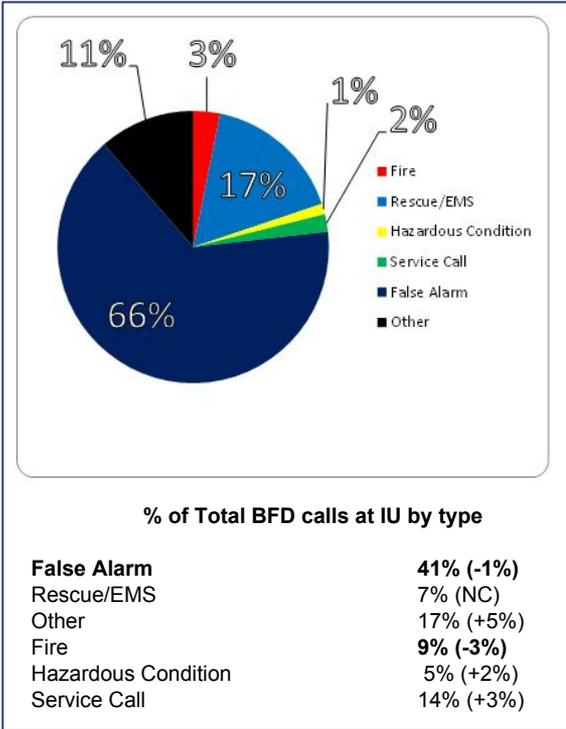
Rescue/EMS	1,734 (+70)
False Alarm	1,152 (+170)
Other	492 (-70)
Fire	243 (-63)
Hazardous Condition	176 (-50)
Service Call	111 (-7)

Total Calls in 2018	3,908 (+23)

Fire Department - Operations (Fire Fatalities/Saves)



Fire Department – Operations (IU Breakdown)

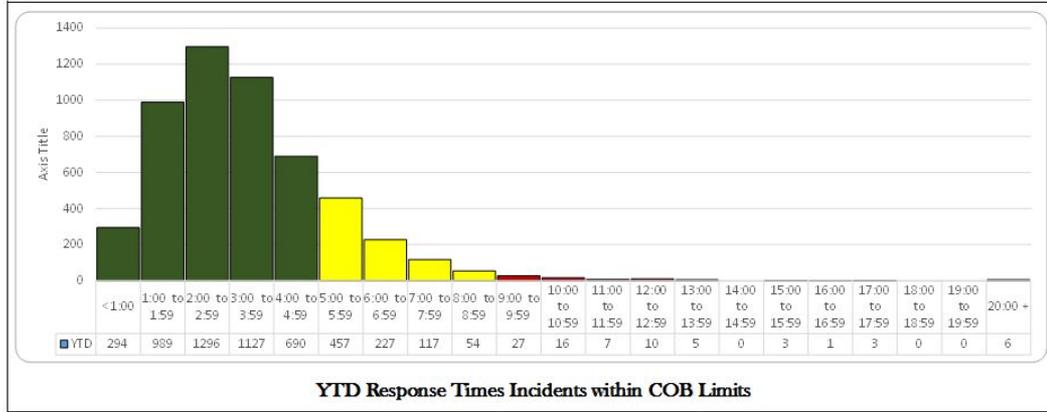


Calls in City (not IU)	3,130 (+60)
Calls to IU in 2018	720 (+37)
Calls to Townships	58 (-74)

Indiana University Statistics

False Alarm	471 (+30)
Rescue/EMS	120 (-2)
Other	64 (-15)
Fire	23 (-13)
Hazardous Condition	9 (+2)
Service Call	15 (+2)

Fire Department – Operations (Response Times)



Issues Affecting Response Times in 2018

- Inaccurate reporting by crews
- Major construction activities

Still working to automate response time reporting. Will establish new benchmarks for 2019:

- 90% within four (4) minutes
- 98% within eight (8) minutes



Fire Department – Operations (ISO Rating)

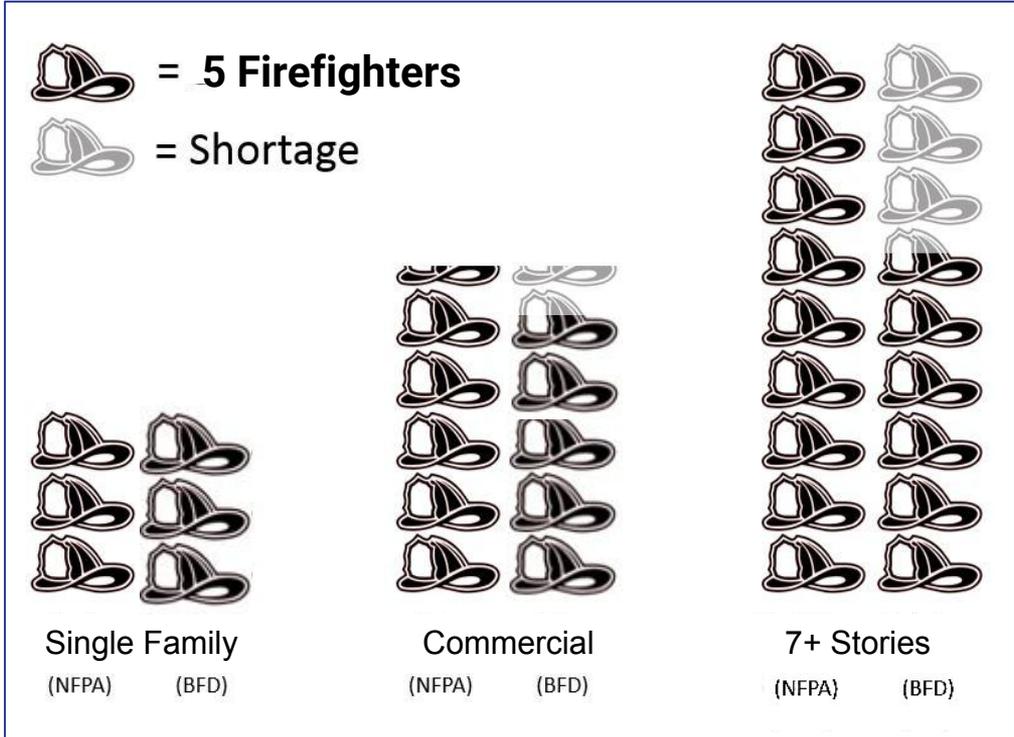


City of Bloomington has an
Insurance Services Office (ISO)

Rating of 2/2x

- **Top 2%** of rated departments in the US
- **Top 1%** of rated departments in Indiana
- **Best** rated department in Monroe County

Fire Department – Staffing (NFPA 1710)

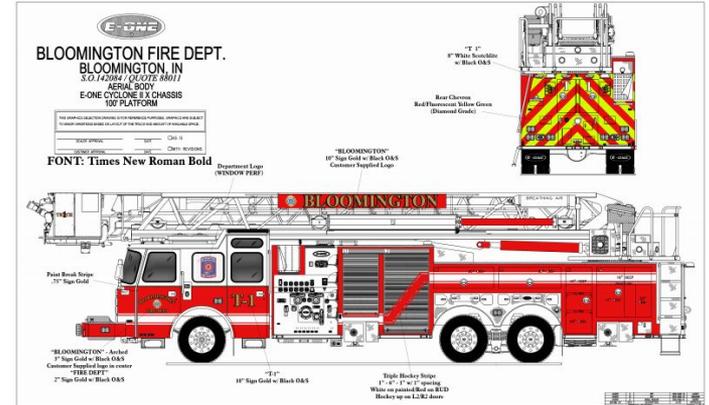


NFPA recommends:

Single Family House Fire	15 FF's
Commercial Fire	28 FF's
Building 7+ Stories (Fire)	43+FF's

Fire Department – Administration

- Annual operating budget for 2018: **\$12,404,600**
 - (+\$703,165 over 2017 Funding)
- Major effort from City / Fire Administration to complete capital replacements
 - Ordered 100 Foot Aerial Apparatus (March 2019 delivery)
 - Purchased first round of second set of Personal Protective Equipment

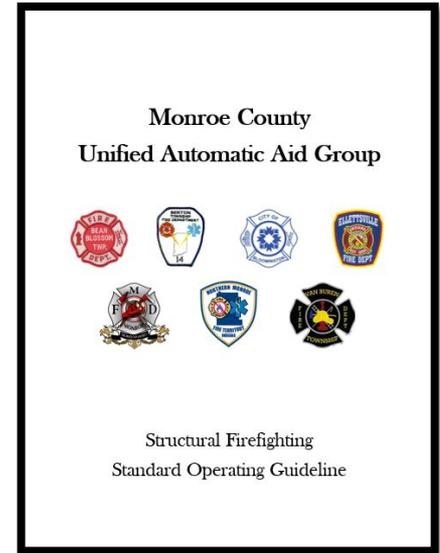


Fire Department – Locution Station Alerting

- Drastically improved FF safety and health
- Reduced 911 Call processing times on average 45 sec (-41%)
- Standardized the dispatch instructions to crews
- Simultaneous dispatching of all emergency providers
- Automated station lighting, exhaust removal

Fire Department –2018 Projects / Issues

- Installed OSHA Compliance Equipment at all Stations
- Truck-1 and Engine-1 received extensive repairs
- Worked with all Monroe County Fire Departments and Emergency Management to develop universal accountability system and Standard Operating Guide for Structure Fires (Implementation in 2019)



Fire Department – 2018 Goals

- ✓ **Meet response and training goals** previously outlined
 - Ensure the department has at least **one prevention contact with every commercial occupancy every year (80%)**
- ✓ ● Continue to **replace outdated equipment and apparatus**
- ✓ ● Complete a self-assessment to identify **accreditation** potential
- ✓ ● Install **Locution Station Alerting System**
- **Reduce False Alarms by 3%**



BFD 2012 - 2015 compared to 2016 - 2019

	2012 to 2015	2016 to 2018 / 2019*	Difference
ISO Rating	3 / 3x	2 / 2x	7.7% increase in points awarded
Funds Allocated	\$9.3 million / year	\$12 million / year	29% increase mostly capital replacements
Emergency Call Annual Increase	3.1 % per year	.9 % per year	Below population increase estimates
Avg Fires / Year	344	301	12.5% decrease

BFD 2012 - 2015 compared to 2016 - 2019

	2012 to 2015	2016 to 2018 / 2019*	Difference
Avg Training Hours / Year	1,848	41,198	2,229% increase
Avg Fire Inspections / Year	2,510	2,780	10.75% increase
Avg Community Contacts / Year	8,914	25,634	187.6% increase
Average Response Time	7 min 23 sec	3 min 30 sec	53% decrease

BFD 2012 - 2015 compared to 2016 - 2019

	2012 to 2015	2016 to 2018 / 2019*	Difference
Avg Civilian Fire Deaths / Year	1.25	.66	53% reduction
Average Civilian Fire Saves / Year	UNKNOWN	2.33	Did not track prior to 2016
Busiest Day of the Week	Friday	Saturday	-
Busiest Time of Day	5:00 pm	5:00 pm	-

Fire Department – 2019 Goals

- **Meet updated response and training goals**
- Ensure the department has at least **one prevention contact with every commercial occupancy every year**
- Purchase Engine 3 Replacement
- Begin Center for Public Safety Excellence Accreditation Process
- Make at least one prevention education contact with every K-12 school within City limits

Fire Department – Conclusion



The City of Bloomington Fire Department has been serving and protecting the citizens/visitors of Bloomington and Indiana University for more than **118 years.**

Fire Department – Conclusion

We are the **best staffed** department within Monroe County; able to handle most emergencies that our community will face with minimal assistance from outside entities.

We are **proud of our Firefighters** and the important job they complete **24/7/365**.

